

# CASE STUDY

## HC-ONE

HC-One has taken a significant step in its innovative digital transformation journey through a collaboration with Radar Healthcare to enhance resident care across its 260+ homes in England, Scotland and Wales through a new and improved reporting system.

Radar Healthcare's system has been integrated into HC-One care homes as a key component of their digital care programme, reflecting HC-One's commitment to cultivating a culture of organisational learning.

By incorporating Radar Healthcare's software, HC-One is at the forefront of the care sector, not only identifying potential concerns as early as possible but also supporting the practical implementation of valuable insights and improvements. This approach enables HC-One to thoroughly analyse data related to incidents, audits, and feedback, and use these as learning opportunities to improve the quality of care provided to residents.

With over 19,300 colleagues delivering exceptional care to more than 13,600 residents across the UK, including specialised care for dementia and nursing needs, the partnership between HC-One and Radar Healthcare has all the tools to drive continuous improvement and shared learning throughout the entire organisation.

## SUMMARY OF SUCCESS:



HC-One has streamlined its operations by implementing Radar Healthcare as its central system for risk management. This roll out is across its entire portfolio of 260+ care homes which collectively care for over 13,600 residents.



By integrating medication management, digital care plans, and Radar Healthcare's event reporting and learning system into one platform, HC-One is at the forefront of technological advancement in the industry.



HC-One deliver around 7 million care interactions a year, with incidents being around 65,000 a year. That is **6.5 million positive care interactions every single year the team can now celebrate and learn from with Radar Healthcare.**



Data is delivered in an insightful way through Radar Healthcare, ensuring residents receive the best possible care and quality of life.



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“ We've worked incredibly closely with Radar Healthcare on making sure this is a system that will really help us to improve residents' care experience and it is an integral part to our future vision. We're really excited to be rolling this out throughout our homes and we look forward to seeing the difference this will make to our residents and also our colleagues. ”

**Antony Hall, Director of Insights, Assurance and Governance at HC-One**

