

CASE STUDY

KISIMUL GROUP

Radar Healthcare's risk, quality, and compliance software has allowed Kisimul to move away from time-consuming, paper-based methods to digital ways of working, improving overall efficiencies organisation-wide.

Before Radar Healthcare, Kisimul used large and cumbersome spreadsheets to record and report on data. Like many organisations, Kisimul found using paper-based methods for reporting outdated, time-consuming, and high risk for errors and duplication.

As Kisimul are extremely passionate about providing excellent care to their residents and are keen to continuously improve, there was a real need for a digital solution that captured data centrally and provided insightful analytics to help make more accurate and strategic data-driven decisions.

Alongside the various risk, quality, and compliance modules, Radar Healthcare's analytics allow Kisimul to add real value to their reporting – and the team are really looking forward to diving deep into the data to drive positive change.

SUMMARY OF SUCCESS:



The different modules allow a **centralised view of all risk, quality, and compliance processes and will integrate across the entire organisation.**



Since implementing digital event reporting **near misreporting has increased**, enabling for **more lessons learned and actions to be implemented.**



Looking at data in detail, reviewing the trends and risks, and pulling out information is now possible through Analytics.



Moving away from paper-based methods has **freed up more time for operational staff** to do what they do best – caring for and supporting their residents.



“ One of the main things that stood out for us was the system was extremely user-friendly and easy to adopt for everyone in our organisation which was a key objective of ours. ”

– Andrew Stevens, Development Director at Kisimul Group