# radar healthcare
### Helping you to make a difference

# CASE STUDY

## ASHBERRY HEALTHCARE

We recently spoke with the Quality and Compliance Manager at Ashberry, Shaun Lock, about how they transformed their quality and compliance processes with digital methods, and how in doing so they have been able to centralise and automate audits, easily track, and evidence progress, and drive continuous improvement.

Shaun is in the unique position of seeing and using our product from both ends. He previously worked for another partner of ours as a Care Home Manager, where he used the system regularly in his role. Now, with Ashberry, he uses Radar Healthcare daily to monitor and manage all quality and compliance processes.

Ashberry has six care homes in total across the UK, with plans to grow soon. Four homes are in England and two in Wales. The organisation prides itself on offering supportive, respectful, personalised, and safe care; Radar Healthcare's software is one of the ways that Ashberry regulates, showcases, and achieves this.

## SUMMARY OF SUCCESS:

**1** CENTRALISED SOLUTION
Ashberry replaced multiple paper-based methods with one centralised solution, making them more compliant and better positioned for inspections.

**20** DAYS
With the support of their Radar Healthcare Project Manager, Jack Forshaw, the team was **up and running with Incidents and Events** just in 20 days.

**5** ONBOARDED BY WEEK 5
**Fully onboarded by week 5** - a couple of weeks ahead of schedule.

👍
Ashberry has saved money and time by reducing the need for frequent in-person compliance visits.

> If I had to rate Radar Healthcare out of 10, it would be a 10 – absolutely, with no doubt about it. I would strongly recommend Radar Healthcare to any healthcare organisation.
>
> **- Shaun Lock, Quality and Compliance Manager at Ashberry**