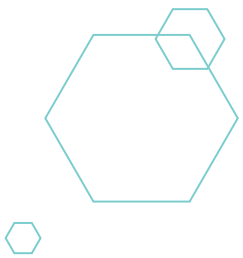**radar** healthcare

Helping you to make a difference

10 YEARS

A solution for
INTEGRATED CARE SYSTEMS

Discover our simple yet powerful technology to help transform your approach to health, care, and wellbeing

www.radarhealthcare.com

MAKING A DIFFERENCE IN HEALTHCARE

The NHS is looking for a solution that can create consistency across full systems, places and neighbourhoods. It's no longer enough to differ in quality, accessibility and experiences of people using services. We're dedicated to supporting Integrated Care Systems with this increasing demand and the challenges ahead.

Now is a critical time to lock in lessons and embed positives from the past two years – one of which being the acceleration of digital innovation. With the national shortages in funds, it's important Integrated Care Systems pull together to become as efficient as ever. Here at Radar Healthcare, we believe that underpinning robust processes with simple yet powerful technology is key to success.

I'm a technologist by background, and one of the reasons that I'm a huge champion of great digital technology is that it holds the power to give time back (the most valuable commodity in healthcare) by working more efficiently, and also unlocking valuable insight that helps to improve safety and outcomes.
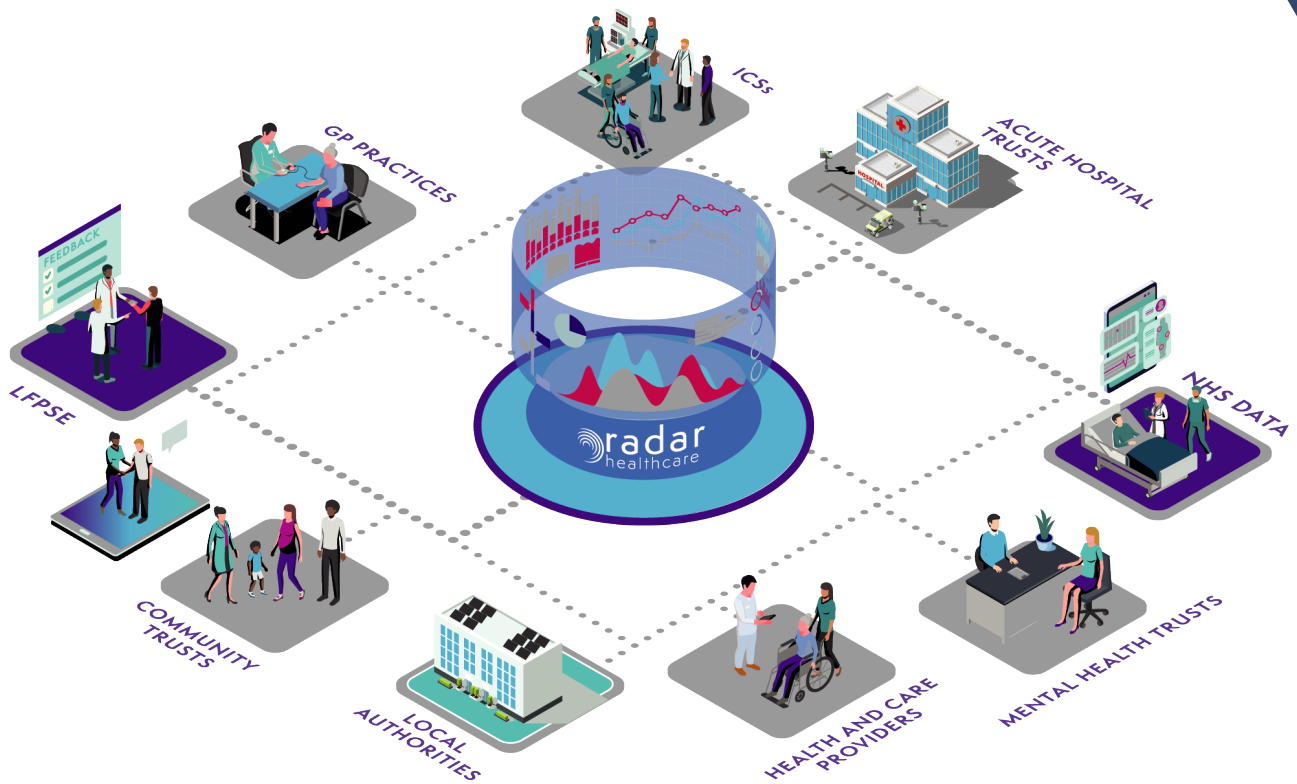
In this guide, we'll share information on how Radar Healthcare is aligned to Integrated Care Systems and what you are trying to achieve. This includes examples of best practice and how we've worked for large organisations ICBs, NHS Trusts and internationally across multiple locations such as Emirates Health Service, along with video resources and more information ahead of the CQC regulating ICSs.

If you'd like to know more, get in touch with our ICS experts."

Paul Johnson
CEO and co-founder
of Radar Healthcare

RADAR HEALTHCARE IN INTEGRATED CARE SYSTEMS

ICSs

GP PRACTICES

ACUTE HOSPITAL TRUSTS

NHS DATA

LFPSE

radar healthcare

MENTAL HEALTH TRUSTS

COMMUNITY TRUSTS

LOCAL AUTHORITIES

HEALTH AND CARE PROVIDERS

A PARTNERSHIP TO IMPROVE INTEGRATED WORKING

We partner with organisations of all sizes to offer a single integrated solution for managing risk, quality, and compliance across Integrated Care Systems.

Gain transparency and assurance while also enabling more connected ways of working - ultimately helping to deliver improved care outcomes through:

✓ Tools to encourage an open culture, dedicated to continuous improvement

✓ Connected working, with improved collaboration and communication

✓ Managing risk controls such as ownership of risk, visibility, costs and more

✓ Flexible software that fits to your organisational needs - not the other way around

✓ Evidence of service excellence and continuous improvement

✓ Visibility of performance across multiple locations - anytime you need it

NHS
Somerset
NHS Foundation Trust

Shared learnings and a cultural shift across the Trust

Somerset NHS Foundation Trust views Radar Healthcare's software as an opportunity to provide culture change within the Trust, making it more open and safety-focused, which brings additional benefits to patient care.

Scan QR code to read more

"

We currently have four separate risk management software systems across the whole Trust. We look forward to working with Radar Healthcare to deliver technology which could integrate seamlessly across all our hospitals and community sites and that can be designed to suit our requirements.

Ashley Parrott,
Deputy Director of Quality and Assurance, Guy's and St Thomas' NHS Trust

"

WHY ARE OTHER NHS ORGANISATIONS MOVING TO RADAR HEALTHCARE?

North West Surrey Integrated Care Services

✓ Fully integrated solution

✓ Replaces paper based systems for more efficient working

✓ Completely configurable - no need to change processes to fit the software

✓ An improved way of working, through quality improvement, reporting and risk mitigation

NHS Hertfordshire Community NHS Trust

✓ Improves patient safety

✓ Replaces multiple systems

✓ Creates a smoother process

✓ Helps staff get on with their day job

✓ Provides the opportunity to work towards a culture of excellence

✓ Helps reduce time taken to gather data

NHS Milton Keynes University Hospital NHS Foundation Trust

✓ User-centric design

✓ Cloud-based system that can be used from ward to desk-based colleagues

✓ The ability to learn from incidents, improve how we deliver services and help to make healthcare a better and safer place for both staff and patients

WORKING IN PARTNERSHIP

NHS
North Bristol
NHS Trust

NHS
Somerset
NHS Foundation Trust

NHS
Milton Keynes
University Hospital
NHS Trust

When it comes to governance, there is an ever-evolving list of requirements which need to be managed and recorded. Radar Healthcare works together with its NHS partners to ensure the flexible system is future-proof to implement new guidance such as Learning From Patient Safety Events and the Patient Safety Incident Response Framework.

Collaboration through workshops is one way Radar Healthcare brings its partners together. A recent example was with North Bristol NHS Trust, Somerset NHS Foundation Trust, and Milton Keynes University Hospital NHS Trust to look at sharing and learning from different roles to improve existing processes when it comes to implementing new guidance such as LFPSE and PSIRF.

"
Great to do this through consideration of imaginative approaches to help technology support frontline teams and those of us in the 'central' spaces to improve safety together."

Associate Director of Quality Governance, North Bristol NHS Trust

"
Really great session and discussions about how Radar Healthcare can help us harness learning and improvement whilst simplifying reporting"

Associate Chief Nursing Officer, North Bristol NHS Trust

Scan the QR code to see more on this.

PRODUCT MODULES

**UNITED ARAB EMIRATES
MINISTRY OF HEALTH & PREVENTION**

Incident and Event Management

Action and Improvement Plans

Risk Management

Analytics and Reporting

Audit Management

Workforce Compliance

Document Management

Business Compliance

Partnering with UAE Ministry of Health & Prevention (MOHAP)

United Arab Emirates (UAE) Ministry of Health & Prevention (MOHAP) is a regulator of the healthcare sector in UAE. They aim for global leadership, with healthcare that is in line with the highest standards of excellence. MOHAP selected Radar Healthcare for 17 hospitals and 73 primary care centres across the region. We help them deliver clinical incident reporting and patient safety outcomes.

H.E. Dr. Yousef AlSirkal, Assistant Undersecretary for Hospitals, United Arab Emirates (UAE) Ministry of Health & Prevention said: "Our key focus is to improve patient safety. We believe that incident and risk management reporting offered by Radar Healthcare's accredited system and MEMIT'S expertise in delivering cutting-edge solutions, will support us in achieving the safest patient care in the region."

EVENT MODULES

✓ Patient safety incidents (PSIRF)

✓ Learn from patient safety events (LFPSE)

✓ Complaints and PALS

✓ Claims (clinical and non-clinical)

✓ Subject Access Requests

✓ Data Subject Rights

✓ Freedom of Information Requests

✓ Bereavement

✓ Mortality Reviews

✓ Inquests

✓ Excellence

✓ CQC Readiness

REGULATING ICSS –SYSTEMS, PLACES & NEIGHBOURHOODS

CQC REGULATION FOR ICSS

No matter how ICSs are regulated in the future, Radar Healthcare is here to help.

Each part of an ICS – whether collectively as a system or as a component part – can use Radar Healthcare for everything from preparing for CQC inspections, clinical audits, and incident management; to improving communication, managing complaints, or running patient satisfaction and staff surveys.

Dashboards and reports offer live oversight of an entire system or drilling down to a place, neighbourhood, or an individual organisation. This works alongside our unrivalled analytics engine which enables unparalleled insight and informed decision making.

Examples of excellence, best practice and lessons learned can also be found within this data and shared throughout an ICS, moving to a Safety II culture that values continuous improvement.

Risk can be managed centrally – at place or board level – through one risk register for all areas, and disparate teams are enabled to share data and speak the same digital language.

A real point of pride of Radar Healthcare is its flexibility and configurability. This means that no matter what needs emerge for ICSs, our software will be able to respond efficiently and effectively.

> Specialist private clinic, Orri recently achieved 'outstanding' in their CQC inspection in which Radar Healthcare was specifically referred to as the: "electronic database which gave staff oversight of incidents, complaints, staff sickness, policies, audits and safeguarding referrals. It was easy to pull data from the system and create reports."

ORRI

Scan QR code to read more

WHAT MAKES RADAR HEALTHCARE DIFFERENT?

- Our software is uniquely flexible, providing the functionality you need today, while future-proofing your organisation for tomorrow

- We work in collaboration with you to understand your objectives

- We build relationships to help you to achieve your goals

- Our consultative team are here to help you with every step of your digital transformation process

- You'll learn from your data to create a culture of continuous improvement throughout your entire healthcare setting

Open, Honest & Transparent

Ethical

Customer Focused

Innovative

Caring

Trusted

"We will be able to analyse data from multiple sources automatically to provide a holistic view and reduce the pressures on our workforce by streamlining our existing systems and processes."

Hertfordshire Community NHS Trust

NHS
Hertfordshire Community
NHS Trust

Founded in 2012 by CEO Paul Johnson and COO Lee Williams, Radar Healthcare's commitment to helping health and social care organisations to deliver outstanding outcomes has been there since day one.

Compliance isn't just ticking a box; it's creating a safer experience. Spotting trends and analysing data isn't just for board reporting, it's learning how to prevent incidents and improve future outcomes through continuous improvements. We understand the day-to-day pressures and challenges faced, which is why we are constantly evolving our software to stay on top of the latest requirements.

We're here to help you to make a difference, now and in the future.

Over 10,000 locations are already seeing the benefits of Radar Healthcare, including:

Signature *setting the standard for senior care*

NHS Milton Keynes University Hospital NHS Foundation Trust

Circle Health Group

Bupa

NHS Guy's and St Thomas' NHS Foundation Trust

NHS Somerset NHS Foundation Trust

Cleveland Clinic

NHS North Bristol NHS Trust

LAKESIDE HEALTHCARE

Four Seasons HEALTH CARE GROUP

ADVINIA Health Care

HC one

WHAT THE HEALTH Tech?

What the HealthTech? Is out every Thursday and is aimed at keeping professionals across health and social care up-to-date on the latest topics, challenges, ideas and innovation in the industry

To find out more, speak to our expert team on **0330 223 2740** or visit **www.radarhealthcare.com**

LISTEN TO US ON ALL MAJOR PLATFORMS

NEW EPISODE EVERY THURSDAY!

Capterra ★★★★½

Scan to listen now!

V1 MAR 23